

COVID 19 - CUSTOMERS

We are continuously updating our policies to reflect the changing crisis we are living in. Please help us maintain a safe environment by complying with all the following:

- **Queue considerably** outside and use the lines in place to distance yourself from others.
- We kindly ask that **face coverings be worn** unless you are exempt on medical or age grounds.
- Use the **automated hand sanitiser** provided as you enter the shop.
- **NO CROSSING** – customers must not attempt to pass each other in the same aisle anywhere in the shop except upon entry/exit.
- Follow the **YELLOW FOOTPRINTS** on the shop floor. Do not advance to the next set of prints until they have been **vacated** by the customer in front. Access the fridges from **the first** set of feet when you enter.
- ***RED FOOTPRINTS*** can be used to queue jump **ONLY** if nobody is waiting to be served. **UNDER NO CIRCUMSTANCES** may you pass another customer to move to red footprints. This system will be overseen by staff with your cooperation.
- During busy periods we ask you stick to **One person per customer**. We are happy to make exceptions, please ask. Under 12s are exempt.
- **Card payments only** – NO CASH -contactless where applicable.
- **Leave the shop** as directed by staff following payment.